


Privacy Policy		
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Thank you for using our website at <https://ims-zert.com/en/> (the “Site”). For the purpose of this Privacy Policy, CB “IMS INTERNATIONAL” GmbH, “we”, “our” or “us” shall refer to CB “IMS INTERNATIONAL” GmbH.

By accessing and using any part of the Site, you shall be deemed to have accepted to be legally bound by the terms of this Privacy Policy without limitation or qualification. If you do not agree to the terms of this Privacy Policy, please do not access or use the Site. Any continued access or use of the Site (whether this time or in future) will imply that you have accepted the terms of this Privacy Policy.

1. COLLECTION, USE AND DISCLOSURE OF PERSONAL DATA

If you are only browsing this Site or using the search function, we do not capture data that allows us to identify you individually. This Site automatically receives and records information on our server logs from your browser, including your IP address, cookie information, and the page(s) requested. Please refer to paragraph 2 below for information on how cookies are used on our website.

We collect personal data when you provide such information to us, such as when you submit a form to us, contact us with inquiries or provide feedback to us. By providing your personal data to us, whether or not through the Site, you consent to our collection, use and disclosure of your personal data in accordance with this Privacy Policy.


If you are providing personal data to us for and on behalf of another individual, you represent and warrant that you have obtained the necessary authority and consent to disclose such personal data to us for the relevant purposes, and that such information is true, complete and accurate.

We may collect, use and/or disclose your personal data for the following purposes:

- (a) to provide and improve our services;
- (b) for targeted online marketing;
- (c) for billing and verification purposes;
- (d) to contact you regarding any complaints, feedback, queries or requests;
- (e) handling any issues which have come to our attention;
- (f) to facilitate investigations into any suspicious or illegal activity on the Site;
- (g) for internal administrative and management purposes;
- (h) where required by any act, statute, law, or regulation, or by the order of a government authority or a court or tribunal of competent jurisdiction;
- (i) such other purposes consented by you for which your personal data is collected; and
- (j) any other purpose reasonably related to the aforesaid.

We may disclose your personal data to our partners, service providers and affiliates (“Organisations”) whom we have engaged to provide our services, to maintain this Site or to protect the security or integrity of this Site and our databases, or who provide us with operational and management support and services. We will use commercially reasonable efforts to ensure that such Organisations do not use your personal data for a purpose other than the purposes for which the personal data were originally given. Where your personal data is transferred to Organisations outside of Singapore, we will take reasonable steps to ensure that such Organisations will be legally bound to comply with the Act.

2. COOKIES AND OTHER TRACKING TECHNOLOGIES

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A cookie is a small piece of data (text file) that a website – when visited by a user – asks your browser to store on your device in order to remember information about you, such as your language preference or login information. Those cookies are set by us and called first party cookies. Depending on which of our websites you are visiting, we may also use third party cookies – which are cookies from a domain different than the domain of the website you are visiting – for our advertising and marketing efforts, as well as to understand your browsing of the website (for example, which page you visit or how long you stay on each page).

More specifically, we use cookies and other tracking technologies for the following purposes:

- Assisting you in navigation;
- Assisting in registration to our events, login, and your ability to provide feedback;
- Analysing your use of our products, services or applications;
- Assisting with our promotional and marketing efforts (including behavioural advertising).

Our websites are scanned with our cookie scanning tool regularly to maintain a list as accurate as possible.

We classify cookies in the following categories:

- Strictly Necessary Cookies
- Performance Cookies
- Functional Cookies
- Targeting Cookies

You can opt-out of each cookie category (except strictly necessary cookies) by clicking on the “cookie settings” button at the bottom of the page or in the applicable Website Cookie Notice. While this Privacy Policy covers all of our websites, services and events, each cookie notice you will find on one of our websites applies to that website only and also does not apply to our services.


ANONYMIZED WEBSITE TRACKING

To align this website better to our customers’ needs, we analyze how our customers interact with the site. We anonymize your IP address (and possibly similar information exchanged with our site by your computer or device during standard Internet use) and then use it to analyze data such as the pages at <https://www.tuvsud.com> visited by your browser and your computer. Again, we use cookies for this purpose. Our cookie contains only one unique number by which we can re-identify you on our websites — but not, however, on third-party websites. We use the stored data for statistical purposes only. In particular, the IP address will not be associated with any individual user. The data will not be shared with third parties.

USE OF GOOGLE UNIVERSAL ANALYTICS

This website uses Google Universal Analytics, a web analysis service offered by Google Inc. ("Google"). Google Universal Analytics uses ‘cookies,’ text files stored on your computer, to help us analyze how you use our website. The information generated by the cookie about your use of this website (including your IP address) is transferred to Google servers in the USA and saved there.

We have activated IP anonymization on this website, so that the IP address of users within EU Member States or other States party to the Agreement on the European Economic Area will be truncated by Google beforehand. Only in exceptional cases is the full IP address sent to Google servers in the USA and truncated there. On behalf of the website provider, Google will use this information for the purpose of analyzing your use of the website, compiling reports on website activity, and providing us with other services relating to website activity and internet usage. Google will not associate the IP address transmitted by your browser within the operations of Google Universal Analytics with any other data held by Google. You may prevent

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cookies from being installed by selecting the appropriate settings on your browser. However, please note that in this case you may not be able to use the full range of functions of this website. Furthermore, you can prevent Google from collecting and using the data regarding your use of the website generated by the cookies (including your IP address) by downloading and installing the browser plugin from the following link <http://tools.google.com/dlpage/gaoptout>.

Click on the link below to prevent collection of your data by Google Universal Analytics. By clicking on this link, you will set an opt-out cookie which prevents your data from being tracked when you visit this website in the future.

Deactivate Google Universal Analytics

For more detailed information on the conditions of use and data privacy, go to <http://www.google.com/analytics/terms/de.html> and/or <http://www.google.de/privacy.html>.

Please note that this website uses Google Universal Analytics with the code extension “anonymizeIp” to ensure anonymized recording of IP addresses (known as IP masking) and excludes direct personal references.

GOOGLE RECAPTCHA

This site uses the reCAPTCHA service provided by Google to ensure that use of our website is by living humans, not automated spam scripts. Provider is Google LLC, 1600 Amphitheater Parkway, Mountain View, CA 94043, USA.

For more information about Google reCAPTCHA and Google's privacy policy, please visit the following links: <https://www.google.com/intl/en/policies/privacy/> and <https://www.google.com/recaptcha/intro/android.html>

GOOGLE MAPS

This site uses the mapping service Google Maps via an API. Provider is Google LLC, 1600 Amphitheater Parkway, Mountain View, CA 94043, USA.

To use the features of Google Maps, it is necessary to save your IP address. This information is usually transmitted to and stored on a Google server in the United States. The provider of this site has no influence on this data transfer.


For more information about Google's data processing, please refer to Google's Privacy Policy: <https://www.google.com/intl/en/policies/privacy/>

3. CONFIDENTIALITY

Save where expressly provided herein, we will not to reveal to any person, firm or company any personal data which may come to our knowledge hereunder and shall keep with complete secrecy the personal data provided by you and shall not use or attempt to use any such personal data in any manner without your permission. These restrictions shall cease to apply to information or knowledge which may come into the public domain other than as a result of any act or breach of this Privacy Policy by us.

4. ACCESS, CORRECTION AND DELETION OF PERSONAL DATA

If you would like to (a) make an access request for access to a copy of the personal data which we hold about you or information about the ways in which we use or disclose your personal data or (b) change or delete your personal data or correct personal data that is inaccurate, incomplete, misleading or not up-to-date, please write to our Data Protection Officer at the contact details provided in paragraph 10 below.

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Please note that a reasonable fee may be charged for an access request. If so, we will inform you of the fee before processing your request.

We will respond to your request as soon as possible. Should we not be able to respond to your request within thirty (30) days after receiving your request, we will inform you in writing within thirty (30) days of the time by which we will be able to respond to your request. If we are unable to provide you with any personal data or to make a correction requested by you, we will generally inform you of the reasons why we are unable to do so.

5. SECURITY OF YOUR PERSONAL DATA

The security of your personal data is important to us. Where appropriate, we use available technology to protect the security of communications made through the Site. However, as no data transmission over the Internet can be guaranteed to be completely secure, we cannot guarantee the security of any information you transmit to us, and you transmit such information at your own risk. We do not accept liability for the security, authenticity, integrity or confidentiality of any transaction and other communications made through the Site.

Internet communications may be susceptible to interference or interception by third parties. Despite our best efforts, we make no warranties that the Site is free of viruses or other unauthorised software.

You should take appropriate steps to keep your information, software and equipment secure. This includes clearing your Internet browser cookies and cache before and after using any services on the Site.

6. THIRD PARTY WEBSITES

The Site may contain hyperlinks to and from other Internet websites. These websites may have different privacy practices from the ones described here. Since this Privacy Policy applies solely to this Site, please read the privacy statements of the other websites you visit.

7. MODIFICATION


The terms of this Privacy Policy may be changed from time to time. All changes will be posted on this page, and your access or use of the Site after such changes have been posted will constitute your agreement to the modified Privacy Policy and all of the changes. You should therefore read this page carefully each time you visit the Site.

8. WITHDRAWING CONSENT

The consent that you provide for the collection, use and disclosure of your personal data will remain valid until such time it is being withdrawn by you in writing. You may withdraw consent and request us to stop using and/or disclosing your personal data for any or all of the purposes listed above by submitting your request in writing or via email to our Data Protection Officer at the contact details provided in paragraph 10 below.

Upon receipt of your written request to withdraw your consent, we may require reasonable time (depending on the complexity of the request and its impact on our relationship with you) for your request to be processed and for us to notify you of the consequences of us acceding to the same, including any legal consequences which may affect your rights and liabilities to us. In general, we shall seek to process your request within ten (10) business days of receiving it.

Whilst we respect your decision to withdraw your consent, please note that depending on the nature and scope of your request, we may not be in a position to continue providing our goods or services to you and we

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shall, in such circumstances, notify you before completing the processing of your request. Should you decide to cancel your withdrawal of consent, please inform us in writing in the manner described above.

Please note that withdrawing consent does not affect our right to continue to collect, use and disclose personal data where such collection, use and disclosure without consent is permitted or required under applicable laws.

9. RETENTION OF PERSONAL DATA

We may retain your personal data for as long as it is necessary to fulfil the purpose for which it was collected, or as required or permitted by applicable laws. We will cease to retain your personal data, or remove the means by which the data can be associated with you, as soon as it is reasonable to assume that such retention no longer serves the purpose for which the personal data was collected, and is no longer necessary for legal or business purposes.

10. ENQUIRIES AND COMMUNICATION

If you have any enquiry with regard to this Privacy Policy or if you wish to request for access to, or to correct or limit the processing of your personal data, please email or send your enquiry or request to the following person:

Data Protection Officer (DPO)
 “IMS INTERNATIONAL” GmbH
 Email: info@ims-zert.com

Head of Certification body
 “IMS INTERNATIONAL” GmbH


 Anton SYNIATO

22.10.2024